



Frequently Asked Questions

If you cannot find the answer to your question below, please check the Technical or Quick Launch Guides available in the '[Resources](#)' tab.

Please refer to the '[Contact Us](#)' section of the homepage for your region's customer service details.

1 How many games can I play?

This year students are limited to a maximum of 100 games during the official event - 20 games per level. All points scored in these games will contribute to the 'Mathometer' and your personal World Maths Day score. You can continue to play once you have completed 100 games, however all points scored in additional games will only be recorded on the overall 'Mathometer' score, not your personal World Maths Day score.

2 How long does the World Maths Day competition run?

The official World Maths Day competition starts 1 March 2011 right across the world and finishes when it is no longer 1 March. The total competition time is 48 hours.

3 When can I sign in and play?

The practice and registration period for all World Education Games events including World Maths Day and World Spelling Day **open 1 February 2011 and close 28 February 2011**. On completion of registration, you can sign in and start practising*. The official World Maths Day competition begins as soon as it is 1 March somewhere in the world (**midnight Auckland, New Zealand time - UTC/GMT +12hours**), below are event commencement times in countries around the world:

Sydney, Australia	10:00pm Monday 28 February
Tokyo, Japan	8:00pm Monday 28 February
Beijing, China	7:00pm Monday 28 February
New Delhi, India	4:30pm Monday 28 February
Baghdad, Iraq	2:00pm Monday 28 February
Moscow, Russia	2:00pm Monday 28 February
Pretoria, South Africa	1:00pm Monday 28 February
Helsinki, Finland	1:00pm Monday 28 February

Yaoundé, Cameroon	12:00pm Monday 28 February
Paris, France	12:00pm Monday 28 February
London, U. Kingdom	11:00am Monday 28 February
Brasilia, Brazil	9:00am Monday 28 February
Ottawa, Canada	6:00am Monday 28 February
Washington, U. States	6:00am Monday 28 February
Mexico City, Mexico	5:00am Monday 28 February
Apia, Samoa	12:00am Monday 28 February

4 How secure is my information?

World Maths Day is a website and event created and run by 3P Learning Pty Limited (3P Learning). 3P Learning and the World Maths Day team are committed to protecting the safety and security of our registered users (Registrants) and are sensitive to our Registrant's concerns about the safety of the personal information provided to us. Please refer to our [Privacy Policy](#) on the homepage for more information.

5 Who can I contact for help / technical assistance?

Please refer to the technical guide or the [Contact Us](#) details on the homepage.

6 How much does it cost to enter World Maths Day?

World Maths Day, as with all events included in the World Education Games, is **FREE** to enter and participate in.

7 Can all my students / children sign up for World Maths Day?

Yes. You can sign up as many students as you wish to play, however, classes are limited to 45 students.

Remember, if you already have a Mathletics, Spellodrome, VmathLive or 2011 World Spelling Day account at school or home you do not need to register. If you register for World Maths Day, your students' usernames and passwords will also work for World Spelling Day on 3 March 2011.

8 What are the minimum system requirements?

- Windows XP Service Pack-3 or Mac OS 10.4 & above
- 512MB of RAM – Win XP
- 1GB of RAM – Win Vista / 7
- Screen Resolution of 1024 x 768
- Internet Explorer (7 & above) or Mozilla Firefox (3 & above)
- Broadband Internet connection
- Adobe Flash Player v. 10.x.x.x

Other Essential Settings:

- Pop-ups enabled
- Cookies enabled/set to accept
- JavaScript enabled

For information on our IP range/domains for content filtering or firewall permissions, please [Contact Us](#).

9 What age range is World Maths Day suitable for?

World Maths Day, and all World Education Games events, is suitable for students aged 4 - 119 years old. Teachers, parents and media can also register and play!

10 Do pop - up blockers affect the World Maths Day service?

No. If you are experiencing difficulties accessing the site please refer to the technical guide on the homepage, or [Contact Us](#).



11 Help! I've forgotten my sign in details

School Participants: If you are a student, please ask your teacher for your sign in details. If you are a teacher, please check the confirmation email you were originally sent.

Individual Participants: Please click the '[Forgot your password?](#)' link on the sign in window to have your details sent to your registered email address.

Alternatively, please check your email for the confirmation email you were originally sent.



12 My Mathletics account has expired. Can I still participate?

You can register on the World Maths Day site to take part in the event. Just make sure you register before **28 February** otherwise you will miss out for 2011!

13 Can I use my previous World Maths Day username and password?

No. You must register for a 2011 World Maths or Spelling Day account. 2011 sees a brand new format, and therefore, no World Maths Day usernames or passwords from previous years are valid.

14 What age category should my class participate in?

Your age category for your class should reflect the age of 50% or more of your students. For example, a class of 20 students, 14 of whom are 7 years old and 6 are 8 years old, would participate in the ages 4 - 7 category.

15 How often does the daily World Maths Day Hall of Fame refresh during the practice period?

During the practice period the World Maths Day Hall of Fame will refresh daily at midnight Auckland, New Zealand time (UTC/GMT + 12 hours). This will continue until the start of the official World Maths Day competition on 1 March 2011.

16 Can I edit or delete students or classes I have created?

You cannot delete any students or classes once they have been entered into the system. You can only edit student names. You cannot edit class names. If you make a mistake in your class name, you will need to create a new class.

You can always add more students to your existing classes however, there is a limit of 45 students per class.

17 Does the event use Australian, British, Canadian, New Zealand, South African or United States English?

International English is used during games to ensure fairness for all participants. This means we have chosen words of common usage that have a consistent spelling in English throughout the world. We appreciate the uniqueness of all dialects, and that countries all have their own national varieties of English, which may have minor variations, to the English used on the site.